



Building Cultural Competence: Innovative Activities and Models

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“A new book of training activities is always welcome, but this volume offers something more: a thoughtful, careful analysis of how to design and execute relevant cultural training. You get the toolkit, in short, as well as guidance from some of the master builders.”? Craig Sorti, author, trainer and consultant in intercultural communications

For HR directors, corporate trainers, college administrators, diversity trainers and study abroad educators, this book provides a cutting-edge framework and an innovative collection of ready-to-use tools and activities to help build cultural competence?from the basics of understanding core concepts of culture to the complex work of negotiating identity and resolving cultural differences.

Building Cultural Competence presents the latest work in the intercultural field and provides step-by-step instructions for how to effectively work with the new models, frameworks, and exercises for building learners’ cultural competence. Featuring fresh activities and tools from experienced coaches, trainers, and facilitators from around the globe, this collection of over 50 easy-to-use activities and models has been used successfully worldwide in settings that range from Fortune 500 corporations to the World Bank, non-profits, and universities.

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