

Smart Communities: How Citizens and Local Leaders Can Use Strategic Thinking to Build a Brighter Future

Suzanne W. Morse

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Based on the results of more than a decade of research by the Pew Partnership for Civic Change, Smart Communities provides directions for strategic decision-making and outlines the key strategies used by thousands of leaders who have worked to create successful communities. Smart Communities offers leaders from both the public and private sectors the tools they need to create a better future for all the community's citizens. Using illustrative examples from communities around the country, Smart Communities shows how these change agents' well-structured decision-making processes can be traced to their effective use of seven key leverage points: Investing right the first time Working together Building on community strengths Practicing democracy Preserving the past Growing leaders Inventing a brighter future



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